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Qliro Group - Q4 Report
Marcus Lindqvist, CEO
February 5, 2020


## Split up of the group to be completed first half 2020

## QLIRO

- To be listed on Nasdaq
- New targets set
- New share issue at listing
- Qliro Group may remain an owner for a limited period


## CDON

- Listing on First North
- Leading Nordic marketplace
- Profitable and scalable
- Distribution to shareholders


## NELLY.COM

- Focus on Nordic market
- Actions to reduce inventory
- Organizational adjustment
- In current plan, Nelly remains within Qliro Group


## Qliro Group

- Ongoing dialogue on alternative transactions, that may affect which company remains in the group
- Changes name to Nelly Group
- Following the split, Marcus Lindqvist has completed his job as CEO and leaves the group


## Qliro Financial Services - a tech company in financial services

## IPO in the first half of 2020

$\rightarrow$ Payment solutions with strong merchant and consumer value on a truly modern platform
$\rightarrow$ A fully integrated checkout - helps merchants boost user experience, sales and revenue to drive business success
$\rightarrow$ Building relationships and cross-selling opportunities with millions of consumers at low cost
$\rightarrow$ Digital banking platform provides additional attractive opportunities

Products provided by Qliro


## Prepared for listing on the Nasdaq Stockholm main market

## Strong growth in loan book

| SEKm | Q4 19 | Q4 18 | $\boldsymbol{\Delta}$ |
| :--- | ---: | ---: | ---: |
| Total operating income | 87.5 | 80.8 | $8 \%$ |
| Total operating expenses | -89.9 | -71.5 | $26 \%$ |
| EBTDA | -14.3 | 2.8 |  |
| Loan book | 2,070 | 1,493 | $39 \%$ |
| Business volume | 1,633 | 1,593 | $2 \%$ |

$\rightarrow$ Loan book grew 39\%, driven by both PAD and personal loans
$\rightarrow$ Business volume grew $2 \%$, affected partly by CDON's transformation and onboarding of new signed merchants
$\rightarrow$ During 2019, agreements were signed with more merchants than during 2016-2018. Merchants will join the platform but this process takes longer than previously anticipated
$\rightarrow$ Following new initiatives prior to listing, total operating expense excluding depreciations increased $15 \%$
$\rightarrow$ Depreciation increased with SEK 9m following continued investment
$\rightarrow$ Reservations for potential credit losses increased with SEK 15 m following more conservative assumptions about the economy

## Loan book reached SEK ~2.1 billion

## Grown an average 42 percent per annum during last four years

$\rightarrow$ Continued ramp-up of personal loans to SEK 727m
$\rightarrow$ Interest cost for loan book amounted to SEK 8.5m
$\rightarrow$ Interest revenue from loan book amounted to SEK 57m, reflecting a large interest rate spread
$\rightarrow$ An e-commerce transaction generates income for up to three years and personal loans even further


## Qliro AB's new financial targets

## Financial targets

## Growth

In the medium term, Qliro $A B: s$ target is to achieve an income growth of 20-25 percent on average per annum

## Cost

By growing income and increase its operational efficiency,
Qliro AB shall become more cost-effective. Qliro AB:s target is to reach a cost to income ratio of 50 percent by 2023

## Capital

In the medium term, Qliro AB shall remain adequately capitalized to support strong growth opportunities. In the longer term, Qliro AB:s target is to maintain capital buffers of at least 150 bps over the regulatory requirements

## Assessment 2020

## Credit Quality

Qliro $A B$ shall maintain a strong asset quality as the business continues to grow

For the financial year 2020, Qliro AB:s target is a net loan loss level below 1.25 percent of managed PAD volumes (total payment volume with Qliro $A B: s$ own payment methods invoice, and fixed and flexible part payments) and below 2.5 percent of average lending volumes for personal loans

## Profit before tax

Qliro AB expects a negative profit before tax for the full-year in 2020, mainly related to the first half of the year, until the full effect from new partnerships are materialized

# Marketplaces increasingly dominate global e-commerce - CDON being \#1 of the Nordics 

## Growing quickly with healthy profitability

$\rightarrow$ Marketplaces have over $+50 \%$ of global online sales, but Nordic market still untapped
$\rightarrow$ CDON the leading Nordic marketplace with 1000 merchants, 7 million products, 1.8 million customers and 96 million visitors
$\rightarrow$ Unique technology infrastructure with high degree of automation enabler of profitable growth
$\rightarrow$ Built for future shopping behavior, lower operational risk and less capital


## CDON showed significant growth and profitability

Profitable before depreciations for Q4 and full year

| SEKm | Q4 19 | Q4 18 | $\boldsymbol{\Delta}$ |
| :--- | ---: | ---: | ---: |
| External merchants | 399.5 | 228.5 | $75 \%$ |
| Total GMV | 785.2 | 760.6 | $3 \%$ |
| Gross profit | 82.0 | 83.6 | $-2 \%$ |
| Gross margin, \% | $19.5 \%$ | $15.0 \%$ | 4.5 p.p. |
| EBITDA | 23.2 | 19.7 |  |

$\rightarrow$ External merchants increased sales 75\% and commission income 39\%
$\rightarrow$ Gross margin increased with 4.5 percentage points and reached 19.5\%
$\rightarrow$ Own sales phased out, inventory decreased 41 percent
$\rightarrow$ Leverage investments in automation, with significantly lower personnel costs

1.8

Million
active
customers ${ }^{1}$
$\rightarrow$ Reached a positive EBITDA of SEK 23m in the quarter and of SEK 15 m in the year
$\rightarrow$ For 2020, it is estimated that the growth target for external merchants will be significantly exceeded and the target for margin will be achieved

External GMV development


## CDON's has great momentum





## Nelly well positioned to take advantage of

The most popular fashion brand in target group in Sweden and Norway


## No 1 online store for inspiration

$\checkmark$ The most popular online store for inspirations
$\checkmark$ Strong Nordic reach as $\sim 20$ \% of 15-19 year old visit us weekly
$\checkmark$ Nelly has the power to create the trends with 1.3 million customers


## Curated assortment with right trend at the right price

$\checkmark$ Strong brand loyalty with high share of own brands ( $41 \%$ of sales)
$\checkmark$ Over 300 complementary must-have external brands
$\checkmark$ Short design lead times to create assortment for new trends

## Pure online retailing and engaging marketing

$\checkmark$ From inception, only online sales and innovative marketing
$\checkmark$ Always something new with 46 campaigns per year
$\checkmark$ High customer engagement from inspirational content resulting in higher conversion

## Nelly - focus on the Nordics

## NELLY.COM

## Action program to improve profitability

| SEKm | Q4 19 | Q4 18 | $\boldsymbol{\Delta}$ |
| :--- | ---: | ---: | ---: |
| Net Sales | 399.4 | 402.9 | $-1 \%$ |
| Gross profit | 75.0 | 107.3 | $-30 \%$ |
| Gross margin, \% | $18.8 \%$ | $26.6 \%$ | -7.8 p.p. |
| EBITDA | -13.2 | 19.2 |  |


$\rightarrow$ Actions reduced inventory by $20 \%$ but impacted product margin
$\rightarrow$ Digitalized return process is successful and the return ratio decreased with 1 percentage point to $38 \%$
$\rightarrow$ Focus on the Nordics, actions to decrease inventory and adjustment of organization to improve profitability
$\rightarrow$ Moving logistic center from Falkenberg to Borås, closer to head office and with more transportation options
$\Rightarrow$ For 2020, it is estimated that the company will grow but slower than the target and that the EBITDA-margin will be 2-4 percent

## Financials

Mathias Pedersen, CFO

## Consolidated income statement (including IFRS 16)

## Decrease in net sales and gross margin

- Net sales decreased to SEK 919m (SEK $1,047 \mathrm{~m}$ ) in the quarter as growth in Qliro was offset by the effects of CDON's continued phaseout of own inventory-based sales
- Exchange rate fluctuations had a positive impact on sales of 0.4 percent, but a negative effect on gross margins
- Financial net mainly comprised leasing interest cost according to IFRS 16
- Net profit before tax amounted to SEK -48.3m (SEK 13.6m)

|  | Q4 19 | Q4 18 |
| :--- | ---: | ---: |
| Net sales | $\mathbf{9 1 9 . 2}$ | 1047.0 |
| Gross profit | 209.1 | 247.5 |
| Gross margin | $22.7 \%$ | $23.6 \%$ |
| Operating result | -47.8 | 16.3 |
| Financial net | -0.5 | -2.7 |
| Net result before tax | $\mathbf{- 4 8 . 3}$ | $\mathbf{1 3 . 6}$ |

## E-commerce cash flow

## Seasonally strong cash flow

- Net inventory decreased with SEK 45 m during the quarter as Nelly actively reduced its inventory during Q4, while CDON's increased slightly


Other operating net working capital decreased SEK 205m, following the seasonal pattern where payment for purchased goods and VAT were due after year end

- Capex amounted to SEK 9m and SEK 43 m was invested in the continued expansion of Qliro


## E-commerce balance sheet

## All equity financed

- E-commerce net cash amounted to SEK 314
- CDON's continued transformation within the marketplace model decreased its need for inventory with $41 \%$ compared to last year
- Nelly's inventory decreased during the quarter, although marginally higher than last year



## Qliro AB balance sheet

## Focus on further expansion

- Sales finance loan book amounted to SEK $1,343 \mathrm{~m}$ and personal loans to SEK 727m
- Public deposits increased with $88 \%$ to SEK $1,819 \mathrm{~m}$
- SEK 292m in utilized secured credit facility, with an additional SEK 508 m in undrawn funding
- SEK 100m from Tier 2 bond launched during 2019


## Regulatory capital

- Risk Exposure Amount of SEK 2.2bn
- Own funds amounted to SEK 384 m , of which SEK 334m in Common Equity Tier 1 ("CET1") capital
- CET1 adequacy ratio of $15.5 \%$ ( $20.9 \%$ for consolidated situation)


## THANK YOU

Next report released April 21

F Nasdaq symbol QLRO

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