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Qliro Group - Q1 Report
Marcus Lindqvist, CEO
April 17, 2019


## All companies improved results

## QLIRO

Financial services to consumers and merchants

Inflow of new merchants and
expansion of loan book

## CDON.COM

The leading Nordic online marketplace

Growth for external sales and
improved efficiency

## NELLY.COM

A leading online Nordic fashion brand

Strong growth in net sales and
improved margins

Ongoing dialogue on potential transactions to create shareholder value First half of 2019, all subsidiaries to be operationally and structurally independent Second half of 2019, all subsidiaries are ready to be listed companies

## Qliro Financial Services attracted new merchants

## Profit improved substantially

| SEKm | Q1 19 | Q1 18 | $\boldsymbol{\Delta}$ |
| :--- | ---: | ---: | ---: |
| Total operating income | 86.0 | 68.1 | $26 \%$ |
| Total operating expenses | 69.6 | 59.3 | $17 \%$ |
| EBTDA | 14.0 | 3.5 | $295 \%$ |
| Loan book | 1514 | 1019 | $49 \%$ |
| Business volume | 1089 | 947 | $15 \%$ |



## inkclub

$\rightarrow$ Initiatives to attract merchants very successful. New merchants include Dollarstore, Best of Brands, Baresso, Nordicfeel, Eleven, inkClub.com, dammsugarpåsar.nu, dinVitamin.com etc

## Loan book above SEK 1.5 billion

## Grown 70 percent per annum last four years

$\rightarrow$ Machine learning applied to internal and external data for real-time credit scoring
$\rightarrow$ Continued ramp-up of personal loans to SEK 423m
$\rightarrow$ Interest cost for loan book amounted to SEK 6m, through savings accounts and secured credit facility
$\rightarrow$ Interest revenue from loan book amounted to SEK 79m, reflecting positive interest rate spread
$\rightarrow$ An e-commerce transaction generates income for up to three years and personal loans even further

Net lending, SEKm


## Qliro Financial Services on the right track



Total income, SEKm



EBTDA, SEKm


## CDON Marketplace benefits from transformation

Growth in external merchants and higher gross profit

| SEKm | Q1 19 | Q1 18 | $\boldsymbol{\Delta}$ |
| :--- | ---: | ---: | ---: |
| External merchants | 150.8 | 111.2 | $36 \%$ |
| Net sales | 260.6 | 378.4 | $-31 \%$ |
| Gross profit | 43.8 | 39.6 | $11 \%$ |
| Gross profit margin, \% | 16.8 | 10.5 |  |
| EBITDA | -7.0 | -21.2 |  |

Million visits in quarter

1.8
Million
active
customers ${ }^{1}$
$\rightarrow$ Proven model with over 1,500 merchants e.g. Adlibris, VidaXL, Furniturebox, Ellos, Cervera, Carpet Vista and Trademax
$\rightarrow$ External merchants increased sales $36 \%$ and commission income 32\%
$\rightarrow$ Own sales phased out, mainly products with lower margins, resulting in increased gross margin of 6.3 percentage points and lower net sales
$\rightarrow$ Takes advantage of investments in automation, with lower personnel costs going forward

External GMV development
CAGR 15'-19'

## Transformation to higher scalability and lower risk

Marketplace and drop shipment model enables growth with less capital


|  | Traditional CDON | Drop shipment | Marketplace |
| :---: | :---: | :---: | :---: |
| SALES | CDON.COM | conN.cam | comN.COM |
| PLATFORM | CDON.COM | CDON.CDM | CDON.COM |
| PRICING | CDON.COM | CDON.COM | Merchant |
| LOGISTICS | CDON.COM | Merchant | Merchant |
| INVENTORY | CDON.COM | Merchant | Merchant |

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## CDON Marketplace on the right track




EBITDA, SEKm


Q1 2018
Q1 2019

## Nelly shows growth and improved gross profit

## NELLY.COM

## Digitalized return process

| SEKm | Q1 19 | Q1 18 | $\boldsymbol{\Delta}$ |
| :--- | ---: | ---: | ---: |
| Net Sales | 302.4 | 276.0 | $10 \%$ |
| Gross profit | 68.8 | 58.0 | $19 \%$ |
| Gross profit margin | 22.8 | 21.0 |  |
| EBITDA | -7.0 | -14.9 |  |

$\rightarrow$ Growth initiatives increased net sales $10 \%$, number of customer 7\% and average order 11\%
$\rightarrow$ Return ratio amounted to $39 \%$, same as Q4 2018, but higher level than 2017, believed to have reached normalized level
$\rightarrow$ Started selling via Zalando, reaching new markets such as Germany and Switzerland
$\rightarrow$ Initiatives to digitalize return process implemented to simplify for consumers and speed up process

## Nelly on the right track



Gross margin, percentage



## Return ratio, percentage



Product margin, percentage


EBITDA, SEKm


## Financials

Mathias Pedersen, CFO

## Consolidated income statement

## Decrease in net sales, increase in gross margin

- Net sales decreased to SEK 640m (SEK 716m) in the quarter, as growth in Nelly and Qliro Financial Services was offset by CDON's transformation
- While the transformation in CDON had a negative impact on net sales, it had a positive effect on gross margin
- Exchange rate fluctuations had a positive impact on sales of 1.7 percent
- Financial net includes SEK $6 m$ in cost for early bond redemption in addition to regular interest, and the effects of exchange rate fluctuations
- Net result before tax in the seasonally weak first quarter amounted to SEK -44m (SEK -63m)

| SEKm | Q1 19 | Q1 18 |
| :--- | ---: | ---: |
| Net sales | 639.8 | 716.1 |
| Gross profit | 161.5 | 135.3 |
| Gross margin | $25.2 \%$ | $18.9 \%$ |
| Operating result | -33.5 | -58.8 |
| Financial net | -10.9 | -3.7 |
| Net result before tax | -44.4 | -62.5 |

## E-commerce cash flow

## Seasonal negative cash flow

- Seasonally weak quarter with negative result
- Inventory remained flat as the SEK 45 m decrease ( $-31 \%$ ) in CDON offset the SEK 46m increase (+12\%) in Nelly
- Accounts payables decreased as invoices for products sold in the seasonally strong fourth quarter was paid
- Capex amounted to SEK 14 m and SEK 35 m was invested in the continued expansion of Qliro Financial Services
- Bond repaid with SEK 256m (incl SEK 6 m early redemption fee)



## E-commerce balance sheet

## Bond redemption reduced debt with SEK 250m

- E-commerce net cash amounted to SEK 205m
- Bond repaid to reduce debt and cut interest cost with SEK 12 m annually (early redemption cost of SEK 6m)
- No further use of joint financing
- Covenants lifted, allowing for distributions to shareholders if so decided
- CDON's continued transformation within the marketplace model decreased its need for inventory with $31 \%$ compared to last year
- Nelly continued to invest in its inventory for further growth


## Qliro Financial Services balance sheet

## Well positioned for further expansion

- Sales finance loan book amounted to SEK 1,091m and personal loans to SEK 423m
- SEK 193m held as liquidity reserve, mainly invested in Swedish municipal bonds and commercial papers
- Public deposits increased with $35 \%$ to SEK 962 m
- SEK 422m in utilized secured credit facility, with an additional SEK 346m in undrawn funding


## Regulatory capital

- Risk Exposure Amount of SEK 1.6bn
- Own funds of SEK 281m in Common Equity Tier 1 capital
- Capital adequacy ratio of $17 \%$
- Capital adequacy ratio of $33 \%$ for consolidated situation



## THANK YOU

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[^0]:    $\rightarrow$ Decreasing legacy dependency especially in non-profitable categories
    $\rightarrow$ Growing drop shipment without own inventory
    $\rightarrow$ Transforming into a highly scalable marketplace

