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Qliro Group - Q4 Report
Marcus Lindqvist, CEO
February 5, 2019


## Establishment of three independent listable companies



Focus on external merchants and scalability

## CDON.COM

A leading Nordic online marketplace

## Focus on accelerating transformation

## NELLY.COM

A leading online Nordic fashion brand

Focus on own brands and profitable growth

Separate boards with representatives from group board, management and external members
Renewed management team in all three companies
Separation of IT, financial and business processes
Ongoing dialogue on potential transactions
First half of 2019 , all subsidiaries are operationally and structurally independent
Second half of 2019, all subsidiaries are ready to be listed companies

## Qliro Financial Services continues to grow

## Loan book expansion with low acquisition costs

| SEKm | Q4 18 | Q4 17 | $\boldsymbol{\Delta}$ |
| :--- | ---: | ---: | ---: | ---: |
| Total operating income | 81.8 | 64.9 | $26 \%$ |
| Total operating expenses | 72.1 | 54.9 | $31 \%$ |
| EBTDA | 3.2 | 11.1 | $-71 \%$ |
| Loan book | 1530 | 1055 | $45 \%$ |
| Business volume | 1593 | 1340 | $19 \%$ |


$\rightarrow$ Total operating income increased $26 \%$, driven by increased lending to the public
$\rightarrow$ Total operating expense increased $31 \%$, following expansion of team to attract and integrate new merchants
$\rightarrow$ Loan book grows faster than business volumes due to growth in personal loans
$\rightarrow$ Business volume grew 19\% despite negative impact from CDON's transformation
$\rightarrow$ Growing independency from group, as external merchants accounted for around $50 \%$ of business volume in the quarter
$\rightarrow$ Focus to attract merchants and capitlize existing service offering

## Loan book above SEK 1.5 billion

## Focus on expansion

$\rightarrow$ Machine learning applied to internal and external data for real-time credit scoring
$\rightarrow$ Continued ramp-up of personal loans to SEK 317m
$\rightarrow$ Interest cost for loan book amounted to SEK 5 m , through savings accounts and secured credit facility
$\rightarrow$ Interest revenue from loan book amounted to SEK 77m, reflecting positive interest rate spread
$\rightarrow$ An e-commerce transaction generates income for up to three years and personal loans even further

Net lending, SEKm
Loans to the public, Sales financing
Loans to the public, Personal loans
Externally financed, credit facility from bank
Externally financed, savings accounts from the public


## CDON Marketplace benefits from transformation

## Focus on external merchants

| SEKm | Q4 18 | Q4 17 | $\boldsymbol{\Delta}$ |
| :--- | ---: | ---: | ---: |
| GMV external | 228.5 | 190.8 | $20 \%$ |
| Total GMV | 760.6 | 903.7 | $-16 \%$ |
| Net sales | 558.0 | 733.1 | $-24 \%$ |
| Gross profit margin, \% | 15.0 | 11.9 |  |
| EBITDA | 19.7 | 9.6 | $105 \%$ |

[^0]
1.8

Million
active
customers ${ }^{1}$
$\rightarrow$ Proven model with over 1,500 merchants e.g. Adlibris, VidaXL, Furniturebox, Ellos, Cervera and Trademax
$\rightarrow$ External merchants increased sales $20 \%$ and commission income with $27 \%$ driven by longtail activation
$\rightarrow$ Own sales phased out, mainly products with lower margins, resulting in increased gross margin of 3.1 percentage points and lower net sales
$\rightarrow$ Takes advantage of investments in automation, with lower personnel costs going forward

External GMV development CAGR 15'-18'


## Transformation to higher scalability and lower risk

Marketplace and drop shipment model enables growth with less capital


|  | Traditional CDON | Drop shipment | Marketplace |
| :---: | :---: | :---: | :---: |
| SALES | CDON.COM | CDON.COM | CDON.COM |
| PLATFORM | CDON.COM | CDON.COM | CDON.COM |
| PRICING | CDON.COM | CDON.COM | Merchant |
| LOGISTICS | CDON.COM | Merchant | Merchant |
| INVENTORY | CDON.COM | Merchant | Merchant |

[^1]
## Nelly reports lower growth in challenging market

## NELLY.COM

## High campaign activity

| SEKm | Q4 18 | Q4 17 |
| :--- | ---: | ---: |
| Net Sales | 402.9 | 400.3 |
| EBITDA | 19.2 | 39.5 |
| EBITDA margin | $4.8 \%$ | $9.9 \%$ |
| EBIT | 13.9 | 34.4 |
| EBIT margin | $3.5 \%$ | $8.6 \%$ |

$\rightarrow$ Growth initiatives increased number of customer with $11 \%$ and average order with $10 \%$
$\rightarrow$ Weaker demand with generally high campaign activity
$\rightarrow$ Strong Singles' Day, but weaker Black Week in Sweden leading to discounts towards the end of the quarter
$\rightarrow$ In April 2018, it was communicated that reserves for returns was insufficient in Q4 2017
$\rightarrow$ Order intake increased 6 percent, but growth in net sales was limited to $1 \%$, due to increase in return ratio
$\rightarrow$ Return ratio amounted to 39\%, higher level than 2017, believed to have reached normalized level
$\rightarrow$ Initiatives to digitalize return process

## Financials

Mathias Pedersen, CFO

## Consolidated income statement

## Decrease in net sales, increase in gross margin

- Net sales decreased to SEK 1,038m (SEK 1,200m) in the quarter
- Transformation in CDON had a negative impact on net sales and a positive effect on gross margin
- Exchange rate fluctuations had a positive impact on sales of approximately 2 percent
- Financial net includes interest for bond and the effects of exchange rate fluctuations
- Net result before tax amounted to SEK 13.6 m (SEK 32.7m)

| SEKm | Q4 18 | Q4 17 |
| :--- | ---: | ---: |
| Net sales | $\mathbf{1 0 3 7 . 7}$ | $\mathbf{1} 199.8$ |
| Gross profit | 238.2 | 261.8 |
| Gross margin | $23.0 \%$ | $21.8 \%$ |
| Operating result | 16.3 | 35.6 |
| Financial net | -2.7 | -2.9 |
| Net result before tax | 13.6 | 32.7 |

## E-commerce cash flow

## Seasonally strong quarter

- Profitable quarter with positive Ebitda
- Inventory decreased during the peak season
- Accounts payables increased, with invoices due in January 2019
- Capex of SEK 10 m mainly related to CDON's continued investment in automation
- SEK 30 m invested in the continued expansion of Qliro Financial Services



## E-commerce balance sheet

## Bond redemption reduce debt with SEK 250 m



## Qliro Financial Services balance sheet

## Well positioned for further expansion

- Sales finance loan book grew to SEK 1,213m and personal loans to SEK 317m
- SEK 197 m held as liquidity reserve, mainly invested in Swedish municipal bonds and commercial papers
- Public deposits increased with $58 \%$ to SEK 969 m
- SEK 458 m in utilized secured credit facility, with an additional

Loans to the public: sales finance
SEKm SEK 342 m in undrawn funding

Regulatory capital

- Risk Exposure Amount of SEK 1.5bn
- Own funds of SEK 255m in Common Equity Tier 1 capital
- Capital adequacy ratio ("CAR") of $17 \%$ well above requirements
- "Consolidated situation" from Q3 2018 (CAR 35\%)


Accounts payable
Other liabilities

Public deposits
968

1,213 Other receivables Current investments

## Questions and Answers

Marcus Lindqvist, CEO

## THANK YOU

Next report released April 17

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[^0]:    GMV = Gross merchandise value

[^1]:    $\rightarrow$ Decreasing legacy dependency especially in non-profitable categories
    $\rightarrow$ Growing drop shipment without own inventory
    $\rightarrow$ Transforming into a highly scalable marketplace

