## Qliro Group - Q3 Interim Report

Marcus Lindqvist, CEO
October 19, 2018


## Progress in building three independent companies



## Updated financial targets



## Qliro Financial Services continues to grow

## Proven scalability and low acquisition costs

| SEKm | Q3 18 | Q3 17 | $\boldsymbol{\Delta}$ |
| :--- | ---: | ---: | ---: | ---: |
| Total operating income | 76.7 | 56.3 | $36 \%$ |
| Total operating expenses | 62.1 | 47.0 | $32 \%$ |
| EBTDA | 10.3 | 11.1 | $-8 \%$ |
| Loan book | 1246 | 827 | $51 \%$ |
| Business volume | 1129 | 848 | $33 \%$ |


$\rightarrow$ Total operating income increased $36 \%$, driven by increased lending to the public
$\rightarrow$ Total operating expense increased $32 \%$, indicating scalability in business considering investments in commercial capabilities during the quarter
$\rightarrow$ Business volume grew 33\% despite negative impact from CDON's transformation
$\rightarrow$ Growing independency from group, as external merchants accounted for around $50 \%$ of business volume in the quarter
$\rightarrow$ Focus to attract merchants and capitlize existing service offering and roll out Swedish offering across the Nordic

## Loan book above SEK 1.2 billion

## Focus on cost-efficient expansion

$\rightarrow$ Machine learning applied to internal and external data for real-time credit scoring
$\rightarrow$ Continued ramp-up of personal loans to SEK 245 m
$\rightarrow$ Interest cost for loan book amounted to SEK 4m, through savings accounts and secured credit facility
$\rightarrow$ Interest revenue from loan book amounted to SEK 71m, reflecting positive interest rate spread
$\rightarrow$ An e-commerce transaction generates income for up to three years and personal loans even further

Net lending, SEKm


## CDON Marketplace accelerates transformation

Focus on external sales growth

| SEKm | Q3 18 | Q3 17 | $\boldsymbol{\Delta}$ |
| :--- | ---: | ---: | ---: |
| GMV external | 124.7 | 101.9 | $22 \%$ |
| Total GMV | 396.4 | 445.4 | $-11 \%$ |
| Net sales | 286.3 | 353.5 | $-19 \%$ |
| Gross profit | 42.3 | 35.6 | $19 \%$ |
| EBITDA | -5.9 | -12.2 | $-51 \%$ |

GMV = Gross merchandise value

$\rightarrow$ Proven model with over 1,500 merchants e.g. Adlibris, VidaXL, Furniturebox, Ellos, Cervera and Trademax
$\rightarrow$ External merchants increased sales $22 \%$ and commission income with $45 \%$ driven by longtail activation
$\Rightarrow$ Own sales phased out, mainly products with lower margins, resulting in increased gross margin of 4.7 percentage points and lower net sales
$\rightarrow$ Continued investments in automation and positioning of brand, while personnel costs somewhat decreased

External GMV development
CAGR 14'-18'


## Transformation to higher scalability and lower risk

Marketplace and drop shipment model enables growth with less capital


## Nelly delivers strong profitable growth

## NELLY.COM

## Two quarters in a row with 11 percent growth

| SEKm | Q3 18 | Q3 17 | $\boldsymbol{\Delta}$ |
| :--- | ---: | ---: | ---: |
| Net Sales | 308.9 | 277.5 | $11 \%$ |
| EBITDA | 23.9 | 23.7 |  |
| EBITDA margin | $7.7 \%$ | $8.5 \%$ |  |
| EBIT | 18.7 | 18.2 |  |
| EBIT margin | $6.0 \%$ | $6.6 \%$ |  |

$\rightarrow$ Growth initiatives increased numbers of visit with $7 \%$, number of orders with $12 \%$, number of customer with $15 \%$ and average order with 5\%
$\rightarrow$ Net sales increased $11 \%$ just as last quarter, highest growth in three years
$\rightarrow$ Return ratio amounted to 38\%, higher level than 2017
$\rightarrow$ Sweden and Norway are the largest markets. The fastest growing market is the Netherlands
$\rightarrow$ EBITDA amounted to SEK $24 m$, showing significant sequential improvement as last year was boosted with 6 m from divestment of Members.com


## Nelly - a top online fashion brand for clothes and accessories

$\rightarrow$ The fashion inspiration destination for the latest trends and must-haves for young people
$\rightarrow$ Excellent brand position in the Nordics, and trusted for its fashion sense by young women
$\rightarrow$ Core of the offering is the own NLY brand, creating customer loyalty and profitability
$\rightarrow$ Well-curated offering of additional 200 brands, fueled by an efficient data-driven tech platform


## A well-established brand and company

## Own brands and strong customer loyalty resulting in profitable growth



## An excellent brand position in attractive segment

## Trusted by trendy women and men aged of 18 to 35

$\rightarrow$ Young women go to Nelly.com for fashion advice, as Nelly is trusted to answer the question "what to wear when?"
$\rightarrow$ The fashion sense in the NLY brand is created by a brilliant designer studio
$\rightarrow$ Innovative use of digital marketing creates a loyal fan base and inspirational content has a higher conversion rate


Top brands visited weekly for Swedes who use online clothing stores for inspiration*






Nelly's circle of inspiration around the latest trends


To provide that bit of extra glam to every outfit and occasion. At an affordable

## Data-driven decision and strong inhouse fashion capabilities

## Capability circle



Optimize digital marketing and sales with a data-driven approach to consumers behavior


Data driven customer interaction
Digital enabled trend watching and short product lead time
Data driven sales and efficient logistics

Short product lead time to optimize inventory levels and secure customer experience with inhouse capabilities

## New financial targets to reflect growth strategy

## Two quarters in a row with profitable double digits growth

New financial targets for higher growth same margin:
10 percent organic growth per year 6 percent EBITDA per year

- EBITDA margin (\%)

A Net sales growth vs. last year (\%)
Net sales SEKm



CURATED ASSORTMENT
Best in class selection of products and latest commercial trend for young people



## NELLY.COM

## Summary

Marcus Lindqvist, CEO

## Value creation in three fully independent operations

## Third quarter

$\checkmark$ Strategic direction implemented - three independent companies
$\checkmark$ Ongoing dialogue with several key players in the industry
$\checkmark$ Financial flexibility as Group's cash amounted to SEK 577m, including SEK 301m in net cash position in e-commerce

## Focus

MERCHANT RECRUITMENT

GEOGRAPHICAL
REACH

## TRANSFORMATION

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NEW PLATFORM
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## OWN BRANDS

MARKET
EXPANSION

Qliro Financial Services continues its loan book expansion leveraging e-commerce volumes and organizational scalability

CDON Marketplace accelerates transformation to achieve long-term profitable growth

Nelly focuses on profitable growth, investing in core business and takes advantage of strong momentum

## THANK YOU

Next report released February 5

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