## Fourth Quarter and Full Year 2015



Qliro Group

## Qliro Group

## Highlights

- Total sales amounting to SEK 5,174.1 (4,966.7) million FY 2015
- Total sales amounting to SEK 1,685.5 (1,649.7) million Q4 2015
- Positive result at Qliro Financial Services for the first time
- Strong performance at CDON Marketplace
- Staff reductions within CDON
- Continued strong sales for Nelly in Sweden. Warm weather and currency effects impacted Nelly sales and result
- Continued operational disturbances at Lekmer warehouse and one-off in Q4
- CEO change at Lekmer


## Qliro Group

## BUSINESS SEGMENTS Q4-15 vs Q4-14

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## CDON Marketplace

- Strong sales during Black Friday \& Christmas sales
- GMV increased by $7 \%$, compared to last year
- Over 800 merchants signed with CDON Marketplace
- Sales generated to merchants up 30\%
- EBITDA stronger due to higher sales
- Staff reductions

|  | CDON.COM <br> Marketplace |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q4 15 | Q4 14 | Growth | YTD 15 | YTD 14 | Growth |
| Gross Merchandise Value, external merchants | 88.9 | 68.4 | 30\% | 223.9 | 145.5 | 54\% |
| Total Gross Merchandise Value | 787 | 735.7 | 7\% | 2,058.3 | 2,024.4 | 2\% |
| Net sales (SEK million) | 706.9 | 672.6 | 5\% | 1,853.5 | 1,887.8 | -2\% |
| EBITDA (SEK million) | 18.6 | 7.9 |  | 19.0 | 4.0 |  |
| EBITDA margin (\%) | 2.6\% | 1.2\% |  | 1\% | 0.2\% |  |
| EBIT (SEK million) | 15.2 | 5.7 |  | 8.9 | -4.0 |  |
| EBIT margin (\%) | 2.2\% | 0.9\% |  | 0.5\% | -0.2\% |  |
| Active customers (thousand) | 1,729 | 1,733 | 0\% | 1,729 | 1,733 | 0\% |
| Visits (thousand) | 31,236 | 28,228 | 11\% | 86,767 | 82,857 | 5\% |
| Orders (thousand) | 1,285 | 1,314 | -2\% | 3,500 | 3,647 | -4\% |
| AOV (SEK) | 616 | 556 | 11\% | 590 | 551 | 7\% |

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## Nelly

- Sales grew by $4 \%$, negatively affected by the weakened NOK in Q4
- Warm weather led to clearances, resulting in negative effect on sales growth and profitability
- Growth in Nordics amounted to 11\%, driven by strong growth in Sweden
- Share of private label continues to grow, $37 \%$ compared to $33 \%$ last year

|  | NLY MAN |  | NELLY.COM |  | 11 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q4 15 | Q4 14 | Growth | YTD 15 | YTD 14 | Growth |
| Net sales (SEK million) | 358.4 | 343.7 | 4\% | 1,197 | 1,102 | 9\% |
| EBITDA (SEK million) | -1.8 | -0.8 |  | -11.7 | -10.0 |  |
| EBITDA margin (\%) | -0.5\% | -0.2\% |  | -1.0\% | -0.9\% |  |
| EBIT (SEK million) | -4.1 | -2.3 |  | -19.4 | -14.7 |  |
| EBIT margin (\%) | -1.1\% | -0.7\% |  | -1.6\% | -1.3\% |  |
| Active customers (thousand) | 1,243 | 1,229 | 1\% | 1,243 | 1,229 | 1\% |
| Visits (thousand) | 34,067 | 40,406 | -16\% | 133,383 | 135,082 | -1\% |
| Orders (thousand) | 804 | 823 | -2\% | 2,766 | 2,681 | 3\% |
| AOV (SEK) | 627 | 573 | 9\% | 620 | 585 | 6\% |

## Qliro Group

## Gymgrossisten

- Sales grew by approximately $2 \%$, negatively affected by the weakened NOK
- Sales in Sweden increased, while other Nordic countries showed weaker development
- The number of visits increased during the quarter, mainly driven by mobile traffic.
- Sales of private label products accounted for 42\% of total sales in Q4

|  | BODYSTORĖ.COM |  |  |  | จMILEBPEAKER.COM |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q4 15 | Q4 14 | Growth | YTD 15 | YTD 14 | Growth |
| Net sales (SEK million) | 203.4 | 200.2 | 2\% | 851.9 | 831.1 | 2\% |
| EBITDA (SEK million) | 10.9 | 14.8 |  | 55.3 | 68.9 |  |
| EBITDA margin (\%) | 5.3\% | 7.4\% |  | 6.5\% | 8.3\% |  |
| EBIT (SEK million) | 10.0 | 14.0 |  | 52.2 | 65.9 |  |
| EBIT margin (\%) | 4.9\% | 7.0\% |  | 6.1\% | 7.9\% |  |
| Active customers (thousand) | 570 | 527 | 8\% | 570 | 527 | 8\% |
| Visits (thousand) | 5,580 | 5,014 | 11\% | 23,495 | 20,090 | 17\% |
| Orders (thousand) | 268 | 271 | -1\% | 1,140 | 1,087 | 5\% |
| AOV (SEK) | 753 | 741 | 2\% | 749 | 768 | -3\% |

## Qliro Group

## Tretti

- Sales increased by 4\% in Q4 and 13\% for the full year
- MDA showed continued growth
- Average shopping basket grew by $19 \%$

|  | tretitse |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q4 15 | Q4 14 | Growth | YTD 15 | YTD 14 | Growth |
| Net sales (SEK million) | 200.6 | 193.6 | 4\% | 754.0 | 668.7 | 13\% |
| EBITDA (SEK million) | 0.9 | 2.2 |  | 4.4 | 6.5 |  |
| EBITDA margin (\%) | 0.4\% | 1.1\% |  | 0.6\% | 1.0\% |  |
| EBIT (SEK million) | 0.1 | 1.5 |  | 1.2 | 3.4 |  |
| EBIT margin (\%) | 0.0\% | 0.8\% |  | 0.2\% | 0.5\% |  |
| Active customers (thousand) | 289 | 282 | 2\% | 289 | 282 | 2\% |
| Visits (thousand) | 3,185 | 3,392 | -6\% | 13,049 | 11,946 | 9\% |
| Orders (thousand) | 98 | 113 | -13\% | 343 | 336 | 2\% |
| AOV (SEK) | 2,091 | 1,754 | 19\% | 2,263 | 2,058 | 10\% |

## Qliro Group

## Lekmer

- Very challenging quarter and year due to warehouse problems
- Continued strong measures are taken to improve warehouse operations
- Sales decreased by $17 \%$ in Q4 and full year was in line with 2014
- Non recurring item of SEK 26.2 million reported in the quarter

|  |  |  | Lekmercom |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Q4 15 | Q4 14 | Growth | YTD 15 | YTD 14 | Growth |
| Net sales (SEK million) | 203.1 | 243.2 | -17\% | 481.8 | 484 | 0\% |
| EBITDA (SEK million) | -14.8 | 10.7 |  | -33.1 | 2.2 |  |
| EBITDA margin (\%) | $-7.3 \%$ | 4.4\% |  | -6.9\% | 0.5\% |  |
| EBIT (SEK million) | -15.3 | 10.2 |  | -34.9 | 0.5 |  |
| EBIT margin (\%) | -7.5\% | 4.2\% |  | -7.2\% | 0.1\% |  |
| Active customers (thousand) | 414 | 408 | 2\% | 414 | 408 | 2\% |
| Visits (thousand) | 10,513 | 10,808 | -3\% | 28,849 | 25,348 | 14\% |
| Orders (thousand) | 366 | 389 | -6\% | 859 | 782 | 10\% |
| AOV (SEK) | 556 | 637 | -13\% | 572 | 630 | -9\% |

## Qliro Group

## Qliro Financial Services

- Strong development according to plan
- Processed over 1 million orders in Q4
- 1.4 million unique customers since the launch in December 2014
- 35 transactions per second during the busiest periods on Black Friday
- Continued roll-out in Denmark during 2016
- Loan book amounted to 528 MSEK end of December of which 328 MSEK was financed through external credit facility


## Qliro

|  | Q4 15 | Q4 14 | YTD 15 | YTD 14 |
| :---: | :---: | :---: | :---: | :---: |
| EBTDA (SEK million)** | 2.7 | -12.5 | -22.6 | -12.8 |
| EBT (SEK million)** | 0.2 | -12.5 | -30.1 | -12.8 |
| Loans to the public | 527.8 | 181.2 | 527.8 | 181.2 |
| Business volume | 952 | 324 | 2,579 | 344 |
| Orders (thousands) <br> Average shopping <br> basket (SEK) | 1,158 | 407 | 3,144 | 428 |

** EBT resp. EBTDA redovisas istället för tidigare EBIT resp. EBITDA
Please note: Qliro Financial Services was launched in December 2014, no complete comparables for full year 2014 available.

## Qliro Group

## FINANCIALS

## Qliro Group

## Income Statement

- Sales slightly above last year
- EBITDA, excl. non-recurring items, amounted to SEK 7 million
- EPS amounted to SEK $-0,20(0,06)$
- Non recurring item of SEK 26.2 million reported in the quarter related to Lekmer

| Excluding divested entities and non-recurring items |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| (SEK million) | $\begin{gathered} 2015 \\ \text { Q4 } \end{gathered}$ | $\begin{gathered} 2014 \\ \text { Q4 } \\ \hline \end{gathered}$ | $\begin{gathered} 2015 \\ \text { Jan-Dec } \end{gathered}$ | $\begin{gathered} 2014 \\ \text { Jan-Dec } \\ \hline \end{gathered}$ |
| Net Sales | 1,685.5 | 1,649.6 | 5,174.1 | 4,966.8 |
| Gross profit | 227.0 | 218.7 | 729.7 | 710.4 |
| Gross margin (\%) | 13.5\% | 13.3\% | 14.1\% | 14.3\% |
| EBITDA | 7.0 | 15.2 | -23.6 | 34.6 |
| EBITDA margin (\%) | 0.4\% | 0.9\% | -0.5\% | 0.7\% |
| EBIT | -5.7 | 8.0 | -65.6 | 8.6 |
| EBIT margin (\%) | -0.3\% | 0.5\% | -1.3\% | 0.2\% |
| Including divested entities and non-recurring items |  |  |  |  |
| EBIT | -31.9 | -3.6 | -122.7 | 33.0 |
| Financial Net | -3.8 | -6.6 | -7.4 | -24.7 |
| Income before tax | -35.7 | -10.2 | -130.0 | 8.4 |
| Net income | -29.4 | -7.0 | -101.6 | 5.4 |
| Earnings per share (SEK) | -0.20 | -0.06 | -0.68 | 0.02 |

## Qliro Group

## Cash Flow

- Cash flow from operations were SEK 142.8 (256.4) million in Q4
- Qliro Financial Services' loans to the public increased by SEK 190.2 million
- Cash and cash equivalents at end of December, SEK 324.2 (534) million

| (SEK million) | $\begin{gathered} 2015 \\ \text { Q4 } \end{gathered}$ | $\begin{gathered} 2014 \\ \text { Q4 } \\ \hline \end{gathered}$ | $\begin{gathered} 2015 \\ \text { Jan-Dec } \end{gathered}$ | $\begin{gathered} 2014 \\ \text { Jan-Dec } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| Cash flow from operating activities | -23.0 | 6.4 | -93.2 | 16.0 |
| Changes in working capital | 165.9 | 250.0 | 19.8 | 58.7 |
| Cash flow from operations | 142.8 | 256.4 | -73.4 | 74.7 |
| Cash flow to investing activities | -32.3 | -33.6 | -117.2 | -96.2 |
| Acquisitions/disposals of operations |  | 3.3 | -0.5 | 77.2 |
| Changes in Qliro Financial Services loans to the public | -190.2 | -169.7 | -346.6 | -181.2 |
| Changes in Qliro Financial Services financing | 155.6 |  | 330.3 |  |
| Other financing activities |  | 374.8 |  | 368.3 |
| Change in cash and cash equivalents for the period | 75.9 | 431.0 | -207.4 | 242.8 |
| Cash and cash equivalents at the period's start | 249.1 | 102.4 | 534.0 | 288.9 |
| Translation difference | -0.8 | 0.5 | -2.3 | 2.3 |
| Cash and cash equivalents at the period's end | 324.2 | 534.0 | 324.2 | 534.0 |

## Qliro Group

## Financial Position

- Healthy but slightly high inventory levels ahead of 2016
- Qliro Financial Services' loans to the public SEK 527.8 million. Financed by SEK 200 million by own funding
- Cash and cash equivalents at end of December, SEK 324.2 (534) million

| (SEK million) | $\begin{gathered} 2015 \\ 31-\mathrm{dec} \end{gathered}$ | $\begin{gathered} 2014 \\ \text { 31-dec } \end{gathered}$ |
| :---: | :---: | :---: |
| Total non-current assets | 881.7 | 780.3 |
| Inventories | 702.0 | 657.9 |
| Loans to the public | 527.8 | 181.2 |
| Current non-interest bearing receivables | 215.3 | 214.5 |
| Cash and cash equivalents | 324.2 | 534.0 |
| Total assets | 2,651.1 | 2,367.9 |
| Total equity | 1,205.4 | 1,314.5 |
| Interest bearing liabilities | 328.0 | 0.0 |
| Non-interest bearing liabilities | 1,117.6 | 1,053.4 |
| Total equity and liabilities | 2,651.1 | 2,367.9 |

## Qliro Group

## Forward Looking Statement

- Growth that is consistent with or above that of the market for each segment.

| Segment | EBITDA-margin |
| :--- | :---: |
| Nelly | $5-7 \%$ |
| Lekmer | $3-5 \%$ |
| CDON.com | $2-3 \%$ |
| Gymgrossisten | $7-9 \%$ |
| Tretti | $2-4 \%$ |

- Qliro earnings expectations for full year 2016 unchanged. During 2016, we expect the same seasonality pattern as 2015 which means that the result within Qliro Financial Services will be negative in the first quarter of 2016 and thereafter gradually improve during 2016.
- CDON Marketplace staff reduction will be reported as a non-recurring cost of around SEK 15 million in the first quarter of 2016.
- Lekmer warehouse cost saving revised. Expected to require at least another one to two quarters in 2016 to stabilise the warehouse operations. Thereafter, Lekmer's quarterly earnings are expected to be in line with 2014. Growth is expected to gradually start increasing again during the second quarter 2016.


## Qliro Group

## Thank you!

## Next report: 19 ${ }^{\text {th }}$ April 2016

